



**Habka iyo Ciwaanada lagu soo Gudbin Karo Cabashooyinka la xiriira Mashruuca ABAARTIRE**

Hannaanka cabashooyinka iyo talo-bixinta ee Mashruuca “ABAARTIRE” si toos ah ayaa loo shaaciyey waxaana laga heli karaa Mareegta Wasaaradda. Mashruuca “ABAARTIRE” wuxuu Soo dhaweynayaa talooyinka, cabashooyinka iyo faallooyinka bulshada si loo horumariyo waxqabadka mashruuca. Waxaad la xiriiri kartaa shaqaalaha mashruuca, adigoo wacaya lambarka gaaban ee bilaashka ah (9992), ama email u diraya ([gw4r.grm@gmail.com](mailto:gw4r.grm@gmail.com)).

Cabashooyinka la xiriira tacaddiyada ka dhanka ah jinsiga waa in si qarsoodi ah loo gudbiyaa iyadoo oggolaansho sax ah laga haysto qofka dhibbanaha ah, loona gudbiyo khabiir GBV oo tababbaran, garanayana adeegsig tabaha ugu habboon ee udaneynaya dhibbanaha, adigoo wacaya (9992) ama email u diraya ([gw4r.gbv@gmail.com](mailto:gw4r.gbv@gmail.com)).

Dhammaan cabashooyinka waa in si qarsoodi ah, cadaalad ah, kana madaxbanna aargoosi loo maareeyo. Haddii qofku codsado, cabashada waxaa lagu gudbin karaa iyada oo aan magac la sheegin (qarsoodi). Cabashooyinka waxaa lagu aqbalayaa muddo 7 maalmood gudahood ah kaddib marka la qabto ama ay soo gaarto xiriirrada loo asteeyay, waxaana lagu xallin doonaa ugu dambeyn 21 maalmood gudahood iyada oo jawaab celin la siinayo qofkii cabashada soo gudbiyey. Cabashooyinka sidoo kale waxaa lagu gudbin karaa [Somaliaalert1@worldbank.org](mailto:Somaliaalert1@worldbank.org) / <http://www.worldbank.org/GRS>

**Procedure and Contact Details for Submitting Complaints Related to the ABAARTIRE Project**

Suggestions, concerns and feedback are welcomed by the GW4R project to improve its performance. These can be communicated to project staff or via (9992) or sent to: ([gw4r.grm@gmail.com](mailto:gw4r.grm@gmail.com)). In the case of complaints relating to GBV these should be communicated anonymously with the informed consent of the complainant to the GBV expert training in survivor centred approaches on (9992) or ([gw4r.gbv@gmail.com](mailto:gw4r.gbv@gmail.com)). All grievances should be treated confidentially, impartially and without retribution and can be submitted anonymously. Grievances will be acknowledged within 7 days of receipt and resolved within 21 days including feedback to the complainant. Complaints can also be raised via [somaliaalert1@worldbank.org](mailto:somaliaalert1@worldbank.org) or <http://www.worldbank.org/GRS>.